Genesee Community College

996: Help Desk Support Certificate Requirements Table

FALL 2023 to CURRENT

ITEM	REQUIREMENT	CREDITS	SEMESTER
1 – PROGRAM REQUIREMENTS	**MET BY**	**27**	**As Listed**
1.01 - Program Requirement	ENG 101 College Composition	3	1
1.02 - Program Requirement	CIS 117 Fundamentals of Business Computing	3	1
1.03 - Program Requirement	CSN 116 Introduction to Linux	3	1
1.04 - Program Requirement	CSN 121 Network Fundamentals	3	1
1.05 - Program Requirement	CSN 201 Client Operating Systems (Fall Only)	3	1
1.06 - Program Requirement	HUR 101 Human Relations 1 or HUS 102 Interpersonal Skills	3	2
1.07 - Program Requirement	BUS 101 Principles of Business	3	2
1.08 - Program Requirement	BUS221 Introduction to Project Management	3	2
1.09 - Program Requirement	CIS125 Programming and Problem Solving	3	2
2 - SEMESTER	**TOTAL CREDITS REQUIRED FOR DEGREE**	**27**	**Upon Completion**
2.01 - Semester 1	Semester 1 Total Credits	15	1
2.02 - Semester 2	Semester 2 Total Credits	12	2
3 - INFORMATIONAL NOTES	**GENERAL CURRICULUM INFORMATION**	**0**	**As Appropriate**
3.01 - Proficiency Requirements	As outlined in Procedure 321- Placement and Proficiency Requirements (click to see *GCC Placement and Proficiency Guide* for details), all students are required to demonstrate proficiency in reading, math, and writing skills prior to earning a college degree or certificate from Genesee Community College.	0	Prior to Completion
3.02 - GPA Requirement	**GPA of 2.0 Required for graduation**	0	Upon Completion