

Genesee Community College

996: Help Desk Support Certificate Requirements Table

FALL 2020 to CURRENT

ITEM	REQUIREMENT	CREDITS	SEMESTER
1	PROGRAM REQUIREMENTS	27	As Listed
1a	BASIC COMMUNICATION 1 ENG 101	3	1st
1b	BASIC COMMUNICATION 2 HUR101	3	2nd
1c	CSN115 Introduction to Operating Systems	3	1st
1d	CSN121 Network Fundamentals	3	1st
1e	CSN201 Client Operating Systems (Fall Only)	3	1st
1f	CIS116 Microcomputer Applications	3	1st
1g	BUS101 Principles of Business	3	2nd
1h	BUS221 Introduction to Project Management	3	2nd
1i	CIS125 Programming and Problem Solving	3	2nd
2	TOTAL CREDITS REQUIRED TO COMPLETE CERTIFICATE	27	Upon Completion
2a	Semester 1 Total Credits	15	1st
2b	Semester 2 Total Credits	12	2nd
3	GENERAL CURRICULUM INFORMATION	0	N/A
3a	Proficiency Requirements: As outlined in Procedure 321- Placement and Proficiency Requirements (see GCC Placement and Proficiency Guide for details), all students are required to demonstrate proficiency in reading, math, and writing skills prior to earning a college degree or certificate from Genesee Community College.	0	Prior to Completion
3b	Minimum QPI: 2.00	0	Prior to Completion