

## **COMPUTER SUPPORT AND OPERATIONS (AAS) PROGRAM STUDENT LEARNING OUTCOMES**

Upon successful completion of the Computer Support and Operation (CSO) program, the graduate will be able to:

1. Apply critical thinking and problem solving skills required to implement and support end user computer systems.
2. Demonstrate the knowledge and ability to install, configure and troubleshoot end user computing systems.
3. Demonstrate adequate preparation for career employment in an end user computing environment.
4. Demonstrate knowledge of the basic theories, techniques, terminology and human relationship skills used in the end user computing area.
5. Demonstrate knowledge of business concepts as they relate to the end user computing environment.
6. Compare and contrast the utility of different technologies that are used by computer end users to accomplish daily tasks.
7. Utilize and apply the technical, ethical, interpersonal and human relationship skills needed to function in a cooperative environment.