

**996: Help Desk Support Certificate Requirements Table**

FALL 2026 to CURRENT

ITEM	REQUIREMENT	CREDITS	SEMESTER
<b>1 – PROGRAM REQUIREMENTS</b>	<b>MET BY</b>	<b>27</b>	<b>As Listed</b>
1.01 - Program Requirement	ENG 101 College Composition	3	1
1.02 - Program Requirement	CIS 117 Fundamentals of Business Computing	3	1
1.03 - Program Requirement	CSN 116 Introduction to Linux	3	1
1.04 - Program Requirement	CSN 121 Network Fundamentals	3	1
1.05 - Program Requirement	CSN 201 Client Operating Systems (Fall Only)	3	1
1.06 - Program Requirement	HUS 102 Interpersonal Skills	3	2
1.07 - Program Requirement	BUS 101 Principles of Business	3	2
1.08 - Program Requirement	BUS221 Introduction to Project Management	3	2
1.09 - Program Requirement	CIS125 Programming and Problem Solving	3	2
<b>2 - SEMESTER</b>	<b>TOTAL CREDITS REQUIRED FOR DEGREE</b>	<b>27</b>	<b>Upon Completion</b>
2.01 - Semester 1	Semester 1 Total Credits	15	1
2.02 - Semester 2	Semester 2 Total Credits	12	2
<b>3 - INFORMATIONAL NOTES</b>	<b>GENERAL CURRICULUM INFORMATION</b>	<b>0</b>	<b>As Appropriate</b>
<b>3.01 - Proficiency Requirements</b>	<a href="#">As outlined in Procedure 321- Placement and Proficiency Requirements (click to see GCC Placement and Proficiency Guide for details), all students are required to demonstrate proficiency in reading, math, and writing skills prior to earning a college degree or certificate from Genesee Community College.</a>	0	Prior to Completion
<b>3.02 - GPA Requirement</b>	<b>GPA of 2.0 Required for graduation</b>	0	Upon Completion