

Genesee Community College  
**TheBESTCenter**

**Business & Employee Skills Training Center**

1 College Road, Batavia, NY 14020

Phone: 585/343-0055 x6269 Fax: 585/345-6890 Email: [rcchaya@genesee.edu](mailto:rcchaya@genesee.edu)

GCC/AAA of WNY  
**Apollo Ticketing Training**  
 Fall 2009

Upon Completion, you will be able to:

- Locate and display information from Apollo online resources
- Create, change and retrieve passenger name records (PNRs)
- Quote and store airfares based on customers' needs
- Issue tickets and itineraries to meet customer's needs
- Sell, modify and cancel rental cars and hotel cars

To Register: Complete and return the form below with your payment to: The BEST Center, GCC, Conable Technology Build. For registration assistance call The BEST Center at 345-6868.

**Class size is limited. The course runs from 9/14/09 – 11/16/09 from 5pm – 7pm Mondays and Wednesdays.**

**G.C.C. NON-CREDIT REGISTRATION**

SS# Or GCC Student ID.# \_\_\_\_\_

NAME \_\_\_\_\_ BIRTHDATE \_\_\_\_\_  
LAST FIRST INITIAL

NO.# \_\_\_\_\_ STREET \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_

ZIP \_\_\_\_\_ COUNTY \_\_\_\_\_

HOME PHONE \_\_\_\_\_

BUSINESS PHONE \_\_\_\_\_

E-MAIL \_\_\_\_\_

Registration for: FALL 2009

COURSE #	FEE	ROOM	BEGIN DATE	START TIME	M	T	W	TH	F
BSPD 425-01	\$120	T104	9/14	5 pm	X		X		
Apollo Travel Ticketing									

**Method of Payment:**  Cash  Check # \_\_\_\_\_  Visa  MasterCard Exp. \_\_\_\_\_

Number \_\_\_\_\_ Signature \_\_\_\_\_

Print name exactly as it appears on card \_\_\_\_\_

Use of Social Security number is not required, but will facilitate processing of this form. Authority to solicit the Social Security number has been established under section 355 of the Education Law of the State of New York.

QE/New  QE/Update  Reg. Date \_\_\_\_\_ Int. \_\_\_\_/Dept. \_\_\_\_\_

DATE \_\_\_\_\_ STAFF INITIALS FOR OFFICE USE ONLY \_\_\_\_\_